



# PROVIDER ALERT

## Family Support Service Training

3/15 2016

Dear Provider:

Optum Idaho is pleased to announce **provider training dates** and times to implement **Family Support Services** for the Idaho Behavioral Health Plan provider network. Family Support Services are community-based services provided by Certified Family Support Partners for members 18 and under and their families.

Optum will be hosting **web-based** training on the following dates and registration is available online at [www.optumidaho.com](http://www.optumidaho.com) under the "Provider" tab. This training will be offered on the following dates and times:

DATES AND TIMES			
April 27 <sup>th</sup>	9:00 AM	To	10:30 AM
April 27 <sup>th</sup>	2:30 PM	To	4:00 PM
April 28 <sup>th</sup>	9:00 AM	To	10:30 AM

### Training Topics Include:

- What are Family Support Partners
- Employing Family Support Partners
- Credentialing requirements
- Billing Process
- Level of Care Guidelines

For additional information about the launch of Family Support Services, please refer to the Provider Manual and Level of Care Guidelines on the Optum Idaho website under the "Provider" tab.

If you have any additional questions, please contact our Recovery and Resiliency Team:

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